

Response to Objections

Objection	Action	To Action
Sound emanating from the building	Contracted Alex Skinner Sound Engineer to survey the building and report his findings	<ul style="list-style-type: none"> ● A plan to re-site speakers which will reduce bass noise emanating from the roof ● Install sound dampening panels to reduce noise emanating into surrounding area
	No longer have private parties	
	All music events are run by Nicky Bell and Claire Limberg which gives more control over excessive bass noise	
	The Angel is no longer available to hire for drumming events	
	Door will remain closed during events	
Street noise	For ticketed live music events we employ and train a door person	
	All staff, hirers and collaborators are trained in Noise Management and awareness	
	Signs requesting respect for neighbours, quiet and swift departure and not to gather on the street	
	Signs to designated smoking area at the rear of the building	
	The handling of bottles and other similar items will not take place in the late evening, at night and during the early morning when the noise generated could cause	

	a nuisance particularly outside buildings	
Parking	Added no parking policy to our contract to hirers and collaborators	
	Request to pass on No Parking Policy onto guests and customers	
Additional traffic	We have updated the Hirer's contract with information about no parking outside The Angel and along South Street, and the nearest parking available in Leechwell Lane	
Deliveries	We insist on swift unloading directly into The Angel foyer	
	Vehicles not to be left unattended at any time	
	Deliveries (and collections) will not take place in the late evening, at night and during the early morning when the noise generated could cause a nuisance particularly outside buildings	
Residential Area	The Angel is 58M away from North Gate Tower (the clock tower) which is the central point Totnes High Street.	
Anti-social behaviour from The Angel customers	<p>We have actioned:</p> <ul style="list-style-type: none"> ● Implemented a Door and Street Management Plan ● Implemented a staff + collaborator training manual ● Updated our hirer's contract to highlight all noise and anti-social related policies ● Don't hire to private parties without NB + CL on site 	

	<ul style="list-style-type: none"> ● Implemented a Dispersal Policy ● Created designated smoking area to rear of the building ● We have a customer toilet in The Angel. <p>To add: South Street is a cut through from the High Street which is home to many pubs and restaurants and there is potential that there patrons use the doorways, dark corners and driveways along South Street for urinating/vomiting which is beyond our control.</p>	
Emergency Vehicles	We have implemented delivery/unloading policy which states that vehicles can not be left unattended	